

For Immediate Release:

July 2, 2018

Superior Court Enhances Jury Management System

The Superior Court of Delaware is pleased to announce improvements to our existing Jury Management System. The Court has incorporated a new online Juror Qualification Questionnaire Response Portal called Jury+ Web Solution. This new software will provide jurors with the ability to complete their questionnaire online.

In addition, some jurors find that they must request either excusals or postponements of jury duty. With the Court's new software, jurors can now submit requests for postponements and excusals online and in real time. Because the request occurs real time, jury staff can now review and make a determination regarding granting or denying the request with a faster turnaround.

The Jury Services Department will continue to provide service to those who do not have access to the internet by accepting and generating juror correspondence through the U.S. Mail and by fax. The Jury Services Department of the Superior Court is committed to providing personalized assistance to all jurors via the telephone and in person.

We are pleased to provide these new services, effective immediately, that will serve the public in a more connected, user-oriented, and cost effective process.

Please contact Linda Carmichael, Chief Staff Attorney, at 302-255-2118 or at <u>Linda.Carmichael@state.de.us</u> with any questions concerning these enhancements.